



Idaho Behavioral Health Crisis System

If you or a loved one is experiencing a mental health crisis

<p>Call 988</p> <hr/> <p>24 hours a day, 7 days a week</p>	<p>Someone to <i>talk</i> to</p>		<p>80% resolved on the phone</p>
	<p>Someone to <i>respond</i></p>		<p>71% resolved in the field</p>
	<p>A <i>safe</i> place to be</p>		<p>68% discharged to the community</p>

85% remain stable
in community-based care

Idaho Crisis System Design

Crisis Call Center	Mobile Response Teams (MRTs)	Crisis Centers
<ul style="list-style-type: none"> Available 24 hours a day, 7 days a week Free and confidential Supports emotional wellbeing Empowers with options to stay safe Dispatches in-person Mobile Response Teams 	<ul style="list-style-type: none"> Onsite In-person statewide crisis response Free and confidential Operating Hours: <ul style="list-style-type: none"> July 2024-January 2025 <ul style="list-style-type: none"> Mon. - Fri. 8am-6pm MT January 2025-July 2025 <ul style="list-style-type: none"> Mon. - Sun. 8am-11pm MT July 2025+ <ul style="list-style-type: none"> 24 hours a day, 7 days a week 	<ul style="list-style-type: none"> Available 24 hours a day, 7 days a week Free and confidential Seven (7) adult crisis centers statewide Four (4) youth crisis centers statewide

Balfour ME, Hahn Stephenson A, Winsky J, & Goldman ML (2020). *Cops, Clinicians, or Both? Collaborative Approaches to Responding to Behavioral Health Emergencies*. Alexandria, VA: National Association of State Mental Health Program Directors. <https://www.nasmhpd.org/sites/default/files/2020paper11.pdf>.

