

	Quality Day Thursday, July 10, 2025 CHECK-IN / Registration OPENS @ 7:30 am	
	Room 100C	Room 100D
8:30 am-10:00 am	Applying Goal and Performance Analysis to Quality Improvement Rebecca Evans	Importance of Data in Assisted Living Pamela Truscott
10 – 10:15am	Break	
10:15am – 11:45 1.5 CEUs	Putting out Fires or Continuous Quality Improvement Part 1 Pamela Truscott	Safe Teams, Strong Results – Psychological Safety the Key to Team Performance Molly Mackey
12pm-1:15pm	Lunch -Table Rock Buffet	
1:30pm-3:00pm 1.5 CEUs	Putting out Fires or Continuous Quality Improvement Part 2 Pamela Truscott	Train to Retain -Designing Training to Keep Talent Molly Mackey













	Tuesday, July 8, 2025 CHECK-IN OPENS @ 7:30 am	
	Room 100A	Room 130
8:30 am - 10:00am 1.5 CEUs	Welcome: Matt Smith, IHCA Board President and Eric Collett, Co-Chair IHCA Education Committee Change The Game! Tim Gard	Dietary Manager Students (Currently enrolled in Nutrition module)
10:00am - 10:15am	Break	Karen Marshall Leslie Bell
10:15am – 11:45am 1.5 CEUs	AHCA/NCAL Report Clif Porter, CEO AHCA Dana Ritchie, Associate VP AHCA	
11:45 am-12:45 pm	Lunch on your own	
	VIP Tradeshow and Lunch – Room 100B-E -Box lunch by invitation only sponsored by: Hawley Troxel	
12:45pm-1:45pm	Tradeshow open to everyone - Room 100B-E	
	Room 100A	Room 130
1:45pm-3:15pm 1.5 CEUs	If Healthcare Is About Well Being, Why Am I So Stressed Out? Living a Life of Well-Being: Pathways for Thriving and Flourishing Jerry Bridge Steve Arter	Dietary Manager Students (Currently enrolled in Nutrition module)
3:15pm – 3:30pm	Break	Karen Marshall Leslie Bell
3:30pm-5:00pm 1.5 CEUs	Keys to Highly Effective Communication Eric Collett	

Wednesday, July 9, 2025

CHECK-IN OPENS 7:30 am									
Room	Room 130	Room 100 C	Room 110AB	Room 110CD	Room 120A	Room 120B	Room 100E Activities	Room 100D Nutrition	Room 120C
8:30am-10:00am 1.5 CEUs	New CMS Interpretive Guidance Psychotropic Medications Cody Haas Marty Reed Kelly Smith	Medicaid Eligibility/ Camera Bill David Wilson	Using AI in LTC Chris Owens	Defensive Documentation in Senior Living: A Risk Management technique Robin Bell	Cultural Leadership- Difficult Conversations Angie Lion	Utilizing SNF Data to Improve Home Health and Hospice Utilization Carmen Becker	Activity Director Panel Kathy Boyle - Sherry Turner Amy Conner - Jasmine Thorton Diana Cullin	Deep Dive into Dysphagia Timberly Broner	Dietary Manager Course (Currently enrolled in Nutrition module)
10 – 10:15am	BREAK								MDS CAA Care Planning Karen Marshall Leslie Bell
10:15am-11:45am 1.5 CEUs	Five Pillars of Leadership Tracy Farnsworth	Leadership, Productivity & Wellbeing: Cultivating Flourishing Cultures & Thriving Teams Jerry Bridge Steve Arter	 Patient Safety in SNF and AL Dr. Deborah Leveille	ICF Provider Meeting Reimbursement and Survey Updates	HOPE Implementation Angela Hillesheim	MDS and Activities for Activity Director Students Julie Stoddard Matthew Nielsen	Live Demonstration – Puree Texture Diets Alexa Kirtley invited		
11:45am-12:45pm	Lunch on your own								
1:00pm-2:30pm 1.5 CEUs	SNF and ICF Survey, Top Tags and Helpful Hints Nate Elkins	AL Survey, Top Tags and New RALF Statute! Tom Moss	Cyber Risk in LTC: The Silent Threat to Trust, Care and Cash Flow Drew Colwell	Bridging the Gap: Leveraging Telehealth to Expand Access to Care Jaleen Johnson Jake Wilson	 Continuum of Care Morgyn Peabody	Share and Tell April Floyd	Work Like a Team, Win Like a Team: A Performance Approach to Healthcare Settings Erin Green	Dietary Manager Course (Currently enrolled in Nutrition module)	
2:40pm – 3:30pm	Membership Meeting and Snack break – Room 100AB - Sponsored by Home Helpers								Karen Marshall Leslie Bell
3:45pm-4:45pm 1 CEUs	Medication Assistant- Certified. Successes and Challenges Mark Dudley Catie Hayes Amy Mertens	Survey Preparedness in AL Jordan Black	Caring for those with Dementia Herb movie Jen Wilson	COPD in LTC Best Practices Mary Gobeille	DD and DNR rule changes/ consent Chelsea Kidney Sean Beck	What’s happening in 2026-The Future of Managed Care William Stevens Keith Mason	NPI (Non-Psychotropic Intervention) Could Save Your Survey Kelly Smith	Tips for Managing Budget and Cutting Costs Kelee Hansen	
5:00 pm	IHCA Foundation Raffle Prize Drawings <i>Must be present to win!</i>								