



**Winter Workshop**  
**January 17, 2024—Boise Centre East—Boise, Idaho**  
*Back to the Future: Forward to Success*

6:30 – 7:30 am Room 400 A	<b>Exhibitor Check-In</b>				
7:30-8:30 am East Main Lobby	<b>Check-In and Onsite Registration</b>				
Exhibitor Showcase Room 400 A	<b>Exhibitor Showcase</b> <i>Meet our exhibitors, fill out a game card, and be entered for prizes!</i> <i>Purchase IHCA FOUNDATION RAFFLE tickets to help support scholarships!</i>				
8:30-9:45 am Room 400 BC (1.25 CEUs)	<b>Welcome and Keynote</b> <b>How to Find Courage and Compassion in a Turbulent World</b> Andrew L. Anderson, Author – <i>Strength of the Oak, Strength of the Willow</i>				
<b>Room</b>	<b>410 A</b>	<b>410 B</b>	<b>410 C</b>	<b>420 A</b>	<b>440</b>
10:00 – 10:25 am (.5 CEUs)	SNF and HHH Survey Updates <b>Nate Elkins and Dennis Kelly</b>	AL Survey Update <b>Tom Moss and Laura Stute</b>	Contracting with Managed Care Organizations <b>Juliette Friedland Ensign Services</b>	Solving Your Workforce Crisis <b>Michael George—Nursa and Lea Stoltz</b>	MDS and Care Planning for the Activity Professional <b>Zendi Meharry</b> <b>(Required for Activity Director Students)</b>
10:30 – 11:30 (1 CEU)	Idaho Civil Money Penalty (CMP) Reinvestment Grants <b>Rachelle Oliverson, Shawn Simonson, and Oni Kinberg</b>	Achieving excellent customer service and regulatory compliance in ALFs <b>Lisa Perrenoud</b>			
12:00 – 1:15 pm	<b>Room 400 BC – Membership and Exhibitor Lunch</b> <i>(Legislative Lunch offsite at Crystal Ballroom by Invitation)</i>				
1:30 – 3:00 pm (1.5 CEUs)	CMS Five Star Changes, Value Based Purchasing, PDPM and the new UPL <b>Bill Ulrich and Bill Hartung – CBSI</b>	8 Commandments of Psychotropic Drug Reduction <b>Randy Vawdrey</b>	Technology in the Home Health, Hospice, and Home Care Environments <b>Bryant Saxon Pennant Services</b>	Caring for Caregivers: Helping Teams Put On Their Own Oxygen Masks <b>Eric Collett</b> <b>A Mind for All Seasons</b>	How to Build an Amazing Volunteer Program <b>April Floyd and Jo Ann Daron</b> ID Veterans Home, Boise <b>(Required for Activity Director Students)</b>
3:15 – 4:30 (1.25 CEUs)	Informal Dispute Resolution (IDR): Preparing for Success Now and in the Future <b>Heather Baird and Samantha Williams, Cascadia Healthcare</b>	AL Nurse Manager Training (condensed) <b>Cecilia Owsley</b>	Non-pharma approaches to managing behaviors <b>Ivy Merrell &amp; team</b> ID Veterans Home, Boise	Understanding the Root Causes of Mental Health Disorders <b>Randy Vawdrey</b>	Activities and Special Events for the Activity Professional <b>April Floyd</b> ID Veterans Home, Boise <b>(Required for Activity Director Students)</b>
4:30 – 5:00	<b>Room 400 A – Closing Celebration and Prize Drawings</b> <i>Must be present to win!</i>				