

2020 Schedule of IHCA Trainings & Events



IHCA-Heartland LTC Pharmacy Learning Center ~ 13945 W. Wainwright Dr. ~ Boise ~ Idaho ~ 208-343-9735 ~ www.idhca.org

2020	Webinars	DESCRIPTION	MOUNTAIN TIME
<p>May 26 10 – 11:00 am</p>	<p>20 Questions Healthcare Leaders Should Be Asking Themselves Right Now</p>	<p>When you're feeling the confusion, frustration, and lack of clarity major shifts in the business climate can bring, it's more important than ever to ask the right questions. This insightful webinar is designed to help healthcare leaders think about the specific questions they need to consider leading with greater vision, find more joy in their work and help their teams pivot through a rapidly shifting world.</p> <p>Eric Collett, Principal & CEO of A Mind For All Seasons®, LLC, is a nationally recognized speaker, consultant and dementia expert, a licensed ALF administrator, and teaches about dementia at the college level.</p> <p>Sam Stoddard, is Vice President of Operations at The Homestead Senior Living where he oversees the operations of independent living, assisted living, memory care, home health, and hospice.</p>	<p>ZOOM Webinar 10 am – 11 am 1.0 CEU</p>
<p>June 10 10 – 11:30 am</p>	<p>“Webinar Wednesday” Life Safety Considerations During the Management of COVID-19</p>	<p>This remote presentation will give the audience the opportunity to hear common issues with Life Safety Code compliance during the management of an infectious disease outbreak as well as learn potential solutions to help ensure a safe and compliant environment of care. This webinar will also address LSC requirements, the 1135 Blanket Waiver and strategies to address future "survey success."</p> <p>Topics Include (but not limited to):</p> <ul style="list-style-type: none"> ☐ Conducting Fire Drills ☐ Emergency Operations Plan Modifications / Additions ☐ Inspection, Testing & Maintenance of Fire Protection and Life Safety Systems ☐ Alcohol-Based Hand Rub Solution- Utilization & Storage ☐ Storage Practices- Change of Use ☐ Means of Egress ☐ Isolation Areas- Temporary Barriers ☐ Open Forum 	<p>ZOOM Webinar 10 am – 11:30 am 1.5 CEUs</p>

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		<p>Stan Szpytek is the president of Fire and Life Safety, Inc. (FLS) based out of Mesa, Arizona. FLS is a consulting firm that provides life safety compliance and emergency preparedness programs for businesses of all types with a strong focus on health care and senior services on a nationwide basis. Stan is a retired deputy fire chief and fire marshal with a Chicago area fire department having served with the agency for 26 years. He is also the Life Safety / Disaster Planning Consultant for the Arizona Health Care Association (AzHCA) and the California Association of Health Facilities (CAHF).</p>	
<p>June 16 10 – 11:00 am</p>	<p>COVID-19 Infection Control in Senior Living</p>	<p>Please join A.C. Burke, MS, CIC, for a one-hour webinar in which we will review:</p> <ul style="list-style-type: none"> *The current epidemiology of COVID-19; *Updated CMS guidance for long-term care facilities; and *Updated CDC guidance for containment of this organism. <p>Additional topics to include:</p> <ul style="list-style-type: none"> *Protocols for extended use of personal protective equipment; *Elements of a facility COVID-19 training plan; and *Other key components of the CMS focused survey for nursing homes. <p>A.C. Burke, MA, CIC, Vice President of Healthcare Quality, RB Health Partners, is Infection Prevention Advisor. AC comes to us from the Florida Department of Health (DOH) where she served as the Health Care-Associated Infection (HAI) Prevention Program Manager. Master’s degree in health management, Graduate level training in epidemiology from Johns Hopkins University Bloomberg School of Public Health and Certified in infection control by the Certification Board of Infection Control and Epidemiology (CBIC).</p>	<p>ZOOM Webinar 10 am – 11 am 1.0 CEU</p>
<p>July 29 10 – 11:00 am</p>	<p>“Webinar Wednesday” Staying Positive During Challenging Times</p>	<p>As we look around, it’s easy to be pessimistic and negative about how the world seems to be trending. It’s important to remember that we as individuals, have the ultimate influence on our mindset, attitude and action. We can’t control external circumstances, but we can control how we respond to them. We live in a world where the media shines the light on crisis, chaos, and negativity but we have to remember that the information we choose to consume will influence our mental and emotional state. And our mental and emotional state directly influences our performance and our ability to adapt to change.</p> <p>Presentation Objectives:</p> <ul style="list-style-type: none"> * Learn how to harness power of "garbage in - garbage out" * Learn how your brain's RAS seeks negative information * Learn how to develop positive habits to find routine in uncertainty * Discover how to take control of your focus and state of being * Learn to process emotional triggers in times of hardship * Learn exercises to minimize stress and maximize calmness 	<p>ZOOM Webinar 10 – 11 am 1.0 CEU</p>

2020	Webinars	DESCRIPTION	MOUNTAIN TIME
		<p>George Carroll is a High Energy and High Content Speaker, Corporate Trainer, Author and Event Leader. His engaging and motivational style combined with actionable tips and his laugh-out-loud sense of humor will leave you feeling inspired and ready to tackle challenges in the workplace, and in your personal life.</p>	
<p>September 9 10 – 11:30 am</p>	<p>“Webinar Wednesday” COVID-19 in Assisted Living: Our Story, Our Challenges, and Lessons Learned</p>	<p>Moderated by Robert Vande Merwe, Executive Director, IHCA with panelists (Chuck Bosen, RN Regional Nurse Director, Edgewood; Pam Borjas RN, Regional Clinical Director, Tanabell Health Services; and Terri Pendleton, Owner, DeSano Place) will describe how to prevent the spread of the Coronavirus. They will also discuss testing, best practices, survey, PPE, staffing, media and financial consequences when COVID does enter your building.</p>	<p>ZOOM Webinar 10 – 11:30 am 1.5 CEUs</p>
<p>September 13 - 19</p>	<p>National Assisted Living Week</p>		
<p>September 16 10 – 11:30 am</p>	<p>“Webinar Wednesday” TeleHealth: Increasing Optimization & Utilization</p>	<p>In this session, we will discuss what telehealth is, and what it means in the continuum of care. Throughout the presentation, Jenni will provide examples of how telehealth is improving patient outcomes and how legislation, regulations, and payment models are changing to encourage technology and innovative program adoption. Learning Objectives:</p> <ol style="list-style-type: none"> 1. Establish knowledge of telehealth practice and use potentials. 2. Learn how technology utilization is a game changer in all areas of the healthcare and long-term care industries and why understanding value-based care, patient outcomes, and quality of service is essential to stay relevant in the future markets. 3. Provide an opportunity to have open dialect on questions concerning new care delivery methodology and the need to move from traditional fee for service healthcare to community based and increased access models. <p>Jenni Gudapati MBA RN works for Boise State University’s College of Health Sciences as the Value-Based Healthcare Program Director. Jenni has dedicated her career to combining both her clinical nursing and passion for business development, growth, and lean management. She has served on both State and National Boards and has been very active in her community and collaborating with both State and Federal healthcare and legislative leaders. She is currently co-chair for the Healthcare Transformation Council of Idaho’s Telehealth Task Force and member of The Boise Chamber’s Healthcare Advisory Board.</p> <p>Jenni has presented to both State and National Association Conferences on Telehealth, Innovative Health Delivery and Payment Models, as well as Lean Management in</p>	<p>Zoom Webinar 10 – 11:30 am 1.5 CEUs</p>

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		<p>Healthcare. Her passion for higher quality with lower cost health care delivery, stems from her experience working in the ED, CCU, and Home Health settings. She is a strong patient-outcome and patient centered care model, advocate that loves working with people to create innovative and efficient health care deliveries. Her years of experience as an industry leader has fostered the belief that technology and common-sense healthcare can not only reduce costs but improve patient lives.</p>	
September 22	<p>IHCA 54th Annual Convention & Membership Meeting</p>	<p>Check online at www.idhca.org to view information for this event as it becomes available.</p> <p>Convention sponsor: </p>	Virtual Conference up to 4 CEUs
October 1 2 pm – 5 pm	<p><i>“Webinar Wednesday”</i></p> <p>Idaho IDDSI Implementation Project</p> <p></p>	<p>The IDDSI provides a common terminology to describe food textures and drink thickness. The IDDSI framework consists of a continuum of 8 levels (0-7), where drinks are measured from Levels 0 – 4, while foods are measured from Levels 3 – 7. Confusion and miscommunication regarding diet textures and drink consistencies has resulted in increased risk of illness and even death.</p> <p>Implementation of the IDDSI requires support from <u>all staff</u> (administrators, nursing, physicians, therapy staff, dietitians, kitchen staff) of a facility/agency and consistency in transitions of care to various levels of care, therefore, <u>all provider types</u> (hospitals, nursing facilities, assisted living, ICF-ID, home health, hospice, & home care) are encouraged to participate in this interactive training session.</p> <p>Sue Linja, RDN, LD graduated from the University of Idaho in Food, Nutrition and Dietetics in 1988 and has spent most of her years as a business owner providing much needed nutrition services to a variety of health care entities. Expert nutrition consulting for skilled nursing facilities, hospitals, psychiatric care, home health, assisted living, corrections, ICF-ID facilities, schools, and physicians’ clinics for outpatient education and many others has been the goal of the business since its inception over 20 years ago. Sue’s focus has been working with long term care facilities in the capacity of nutrition services director, clinical dietitian, health facility surveyor and dietitian consultant.</p>	Zoom Webinar 2 pm – 5 pm Up to 3.0 CEUs
October 6, 8, 12, 20, 27, 29 TIME: Noon – 3 pm MT	<p>AHCA/NCAL Gold Award Workshops</p>	<p>Preparing an application for a Gold AHCA/NCAL National Quality Award is a big step up from the Silver Award application. In the past three years only 14 percent of Gold Award applicants have earned site visits. This workshop helps identify and prevent the five most common reasons for not earning a site visit. By mastering the performance excellence fundamentals, creating your application plans, and refining your application skills will give you a head start on your 2021 Gold Award Application.</p>	Zoom Webinar Time: Noon - 3 pm MT

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		<p>The AHCA/NCAL National Quality Award Program provides a pathway for providers of long term and post-acute care services to journey towards performance excellence. The program is based on the core values and criteria of the Baldrige Performance Excellence Program. The final step in the AHCA/NCAL National Quality Award Program is the Gold – Excellence in Quality Award. Recipients of the Gold Award are considered the best of the best in the profession.</p> <p>At the Gold Award level, applicants must show superior performance in areas of the criteria including leadership, strategic planning, and customer and staff satisfaction. By completing the Gold level criteria, organizations take their quality journey to a higher level through the valuable feedback received in the application process and thereby reaching organizational goals. Gold applicants address the Baldrige Excellence Framework in its entirety.</p> <p>Applicants are required to receive the Bronze – Commitment to Quality and Silver – Achievement in Quality Awards before applying at the Gold level. This workshop will assist you in your journey to Gold!</p> <p>Learner Objectives:</p> <ol style="list-style-type: none"> 1. Describe the gold criteria and scoring guidelines. 2. Plan the application preparation project. 3. Master skills for presenting results. 4. Master skills for describing processes. 5. Describe systematic evaluation and improvement. 6. Plan for writing and reviewing the first draft of your application. <p>Participants will be required to participate on camera and audio.</p> <p>BEFORE THE WEBINAR:</p> <ul style="list-style-type: none"> • Review your silver application and have a copy with you. • If you have previously applied for the Gold, have your feedback report available. • Review the eligibility requirements in the 2021 Gold Criteria and Application document to ensure you are eligible to apply. • Access a copy of the 2021 Gold Achievement in Quality Award Application & Criteria. <p>AHCA/NCAL National Quality Award Program – Information HERE</p>	<p>NAB credits available</p>

2020	Webinars	DESCRIPTION	MOUNTAIN TIME
		<p>November 12, 2020 - 8PM EST - Intent to Apply (ITA) Deadline</p> <p>Glenn Bodinson, FACHE, founded BaldrigeCoach to help organizations improve their performance. BaldrigeCoach clients have won 21 Baldrige Awards. In the past seven years, 16 AHCA/NCAL Gold Quality Award recipients and more than 50 AHCA/NCAL Silver Award recipients have used the BaldrigeCoach system.</p> <p>Kay Kendall spent more than 20 years as a quality executive leading large-scale change initiative across diverse industries. From 2002 through 2005, Kay served on the Panel of Judges for the Malcolm Baldrige National Quality Program after serving as an Examiner and Senior Examiner for the Program for six years. She continues to serve as an Alumni for the program. She has been a facilitator of the national training for examiners since 1998. She was a Master Examiner and Team Leader for the AHCA/NCAL Quality Award from 2011 – 2015.</p>	
<p>October 7, 9, 16, 23, 28</p> <p>TIME: Noon - 3 pm MT</p>	<p>AHCA/NCAL Silver Award Workshops</p>	<p>In partnership with several state affiliates, IHCA presents a SILVER Quality Award virtual workshop series to help you better understand the Silver Award application criteria, scoring, and strategies for a successful 2020 application submission.</p> <p>The AHCA/NCAL National Quality Award Program provides a pathway for providers of long term and post-acute care services to journey towards performance excellence. The program is based on the core values and criteria of the Baldrige Performance Excellence Program. The second step in the AHCA/NCAL National Quality Award Program is the Silver – Achievement in Quality Award.</p> <p>At the Silver Award level, applicants continue to learn and develop effective approaches that help improve performance and health care outcomes. The Silver criteria, based on the Baldrige Excellence Framework, provide applicants with a thorough assessment of how their organization works, its effectiveness, and tools for improvement in their approaches. The Silver level gives a clear pathway for recipients moving to the highest honor of recognition, the Gold – Excellence in Quality Award.</p> <p>Applicants must receive a Bronze – Commitment to Quality Award before applying at the Silver level. This workshop will assist you in your journey to Silver!</p> <p>Learner Objectives:</p> <ol style="list-style-type: none"> 1. Gain an understanding of the value of moving from Bronze recognition to Silver. 2. Go behind the scenes of the assessment process to understand what examiners are looking for and why that is important - beyond an award application. 	<p>Zoom Webinar</p> <p>Time: Noon - 3 pm MT</p> <p>NAB credits available</p>

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		<p>3. Understand the details of the Baldrige process and results categories. 4. Identify your organization's strengths and opportunities for improvement as you practice writing responses with the assistance of experienced examiners.</p> <p>Participants will be required to participate on camera and audio.</p> <p>BEFORE THE WORKSHOP</p> <ul style="list-style-type: none"> • Review your Bronze application and bring a copy with you • Review the eligibility requirements in the 2021 Silver Criteria and Application document to ensure you are eligible to apply • Access a copy of the 2021 Silver Achievement in Quality Award Application & Criteria <p>AHCA/NCAL National Quality Award Program – Information HERE November 12, 2020 - 8PM EST - Intent to Apply (ITA) Deadline</p> <p>Glenn Bodinson, FACHE, founded BaldrigeCoach to help organizations improve their performance. BaldrigeCoach clients have won 21 Baldrige Awards. In the past seven years, 16 AHCA/NCAL Gold Quality Award recipients and more than 50 AHCA/NCAL Silver Award recipients have used the BaldrigeCoach system.</p> <p>Kay Kendall spent more than 20 years as a quality executive leading large-scale change initiative across diverse industries. From 2002 through 2005, Kay served on the Panel of Judges for the Malcolm Baldrige National Quality Program after serving as an Examiner and Senior Examiner for the Program for six years. She continues to serve as an Alumni for the program. She has been a facilitator of the national training for examiners since 1998. She was a Master Examiner and Team Leader for the AHCA/NCAL Quality Award from 2011 – 2015.</p>	
<p>October 7 10 – 11:30 am</p>	<p><i>“Webinar Wednesday”</i> PDPM for the Nutrition Professional</p>	<p>Now that we have 12 months under our belt with PDPM, this session will provide a refresher regarding how the nutrition professional can help facilities be successful under the new payment methodology and discuss challenges and issues that facilities are facing. Strategies for supporting documentation will also be provided.</p> <p>Objectives:</p> <ul style="list-style-type: none"> > Attendees will be able to list the five case mix adjusted components of PDPM and which are affected by Nutrition Services. > Attendees will be able to describe the coding instructions for MDS Item K0100 and its effect on PDPM. 	<p>Zoom Webinar 10 – 11:30 am 1.5 CEUs</p>

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		<p>> Attendees will be able to articulate the definition of an active diagnosis for MDS coding.</p> <p>Robin L. Hillier, CPA, STNA, LNHA RAC-MT, is a certified public accountant, state tested nurse aide and licensed home administrator who is also resident assessment coordinator certified and a master trainer through the American Association of Nurse Assessment Coordination.</p> <p>She is President of RLH Consulting, which provides reimbursement, accounting, and operational consulting to long term care providers.</p> <p>Robin is a member of AANAC's Expert Advisory Panel and Editorial Board. Robin served as Secretary/Treasurer of the American Health Care Association Board of Governors and as a member of the OHCA Board of Directors. She is Past President of both OHCA and EFOHCA. RLH Consulting is an OHCA Platinum Champion Partner.</p>	
October 8, 15, 22	AHCA-NCAL 71st Annual Convention & Expo	Gain fresh insights and perspectives on leadership, innovation, problem-solving, and managing difficult challenges. Plan to attend and don't miss this unique opportunity hear from the best.	Virtual Conference
October 14 1 pm – 5 pm	Maintenance Director – SNF/ICF 	These classes will be designed to train and equip administrators and maintenance personnel in fire prevention and life safety by taking the approach to regulation integration and preparedness. This class meets the educational needs of both those new administrators and maintenance personnel for health care occupancies and those currently employed in the field who are looking to advance their knowledge base.	ZOOM Webinars 1 pm – 5 pm
October 15 1 pm – 5 pm	Maintenance Director – AL 		

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<p>October 21 10 – 11:30 am</p>	<p>“Webinar Wednesday” COVID-19 and Employment Rights – What Every Employer Needs to Know</p> 	<p>The program will discuss the challenges that employers face in the midst of the COVID-19 pandemic, including laws enacted providing paid employee leave, employee rights, and emerging legal issues. The program will discuss tips and strategies to keep employees and clients safe as businesses and facilities reopen.</p> <p>\$100 gift card drawing sponsored by Hawley Troxell during this session! Must be present and able to respond in Q&A when drawn.</p> <p>Carsten Peterson, Attorney, Hawley-Troxell has significant experience in defending health care providers in medical malpractice claims, defending employment practice claims, catastrophic personal injury cases involving traumatic brain injuries (TBI), wrongful death, and transportation liability. He is also experienced in administrative complaints filed with the Idaho Human Rights Commission, Equal Employment Opportunity Commission, and the U.S. Department of Housing and Urban Development (HUD) with respect to discrimination claims under the Fair Housing Act (FHA), Americans with Disabilities Act (ADA), Age Discrimination in Employment Act (ADEA), Title VII of the 1964 Civil Rights Act (race, color, religion, sex and national origin), and state laws prohibiting discrimination. Further, he is experienced in defending health care providers in pre-litigation screening hearing panels before the Idaho State Board of Medicine.</p> <p>In addition, Carsten advises clients in matters involving disputes with the Idaho Department of Labor and Idaho Industrial Commission. His experience also includes advising clients in business formations, purchases, and risk management.</p>	<p>Zoom Webinar 10 – 11:30 am 1.5 CEUs</p>
<p>October 28 10 – 11:30 am</p>	<p>“Webinar Wednesday” Telehealth & Technology for Today’s Rehab & Recovery</p> 	<p>Innovation continues to play an instrumental role in the operational efficiency and financial throughput of a facility, and now more than ever Skilled Nursing Facilities (SNFs), are looking for innovative ways to regain clinical and operational success.</p> <p>Attendees will learn about:</p> <ol style="list-style-type: none"> 1. Cutting-edge patient-screener technology, which evaluates patients before they step into the facility 2. Rehabilitation engagement apps that bring patients and family members together no matter the distance - the latest innovations can transform every aspect of the care journey and help facilities rebound 3. Telehealth models that allow physical, occupational and speech therapy services to be provided virtually 	<p>Zoom Webinar 10 – 11:30 am 1.5 CEUs</p>

2020	Webinars	DESCRIPTION	MOUNTAIN TIME
		<p>4. MDS Scrubber technology that helps ensure a facility has everything it needs to capture in their MDS prior to submission.</p> <p>Staci Freudiger, Senior Director of Implementation for RehabCare has been a physical therapist for 24 years, focused on the aging adult population in the post-acute space for 19 of those. Recently her career path has taken her into project management and clinical implementation strategies across the geriatric rehabilitation continuum. She earned a Lean Six Sigma Green Belt and her Project Management Professional credential in 2017.</p>	
<p>November 3rd – 4th – 5th 9 am to 1 pm MT</p> <p>&</p> <p>November 10th and 12th 9 am to Noon MT</p>	<p>Nurse Management for SNFs</p>	<p>In today's regulatory and economic climate performance excellence is more vital than ever, especially in relation to Infection Control. This five-day virtual seminar will show you how to achieve award winning excellence for your facility including a systems approach to key aspects of quality improvement, infection control and survey management. Topics will include a comprehensive review of the requirements of participation as well as how to establish systems and standards for the major clinical requirements. Information on basic and advance methods for infection control surveillance, continuous quality improvement including measuring and analyzing data, is included.</p> <p>Objectives</p> <ol style="list-style-type: none"> 1. Review and discuss the Federal Requirements and their interpretive guidelines. 2. Discuss policies and procedures needed for compliance in the Federal Requirements. 3. Design work processes and systems for quality care. 4. List the key criteria of an effective quality management system. 5. Develop key performance measures based on systems design. 6. Analyze the role of the Nurse Manager in policy and procedure development and Continuous Quality Improvement (CQI) <p>Virtual Training</p> <p>Participants will be assigned several reading assignments and are expected to actively participate in class discussions and exercises. There will be a posttest to be completed for each program module.</p> <p>Demi Haffenreffer, RN, MBA has made long-term care her profession since 1973, first as a Director of Nursing and for the last thirty-five years as a consultant. Demi is known as a dynamic and interesting presenter. Her thorough knowledge of the regulations combined</p>	<p>Zoom Webinars</p> <p>~ 16 CEUs</p>

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		<p>with her extensive hands-on experience provide for practical, everyday solutions to the challenges facing the care giver and facility.</p> <p>In 2011, Demi assisted the Colorado Foundation for Medical Care with a CMS grant to publish the Model Program for Quality Performance called "QAPI." Demi is a facilitator for the AHCA Leadership Excellence Self-Assessment System and is currently serving on the Washington Health Care Association Quality Improvement Committee. She has served on the American Healthcare Association (AHCA) Quality Improvement Committee, Oregon State Resident Safety Review Council, the Steering Committee of MOVE (Making Oregon Vital for Elders, an outreach of the Pioneer Network), as a member of Oregon Patient Safety Commission, and as a Master Examiner on the Board of Examiners for the AHCA's Quality Improvement Award, an award granted to the top performing facilities in the Nation. Demi has taught workshops nationally and internationally on a variety of subjects pertinent to long-term care and has authored five policy and procedure manuals.</p> <p>Her depth of knowledge, breadth of experience and her communication skills have made her a sought after resource and advocate for facilities facing regulatory disputes, as well as for expert review and testimony for attorneys facing litigation in the Pacific Northwest and nationwide.</p>	
<p>November 11 10 – 11:30 am</p>	<p><i>"Webinar Wednesday"</i> MDS Hot Topics: What's New with Survey, Reimbursement & QM's</p>	<p>This session is perfect for MDS Coordinators, Directors of Nursing Services and Administrators interested in the latest updates regarding the MDS and the areas it impacts...survey, reimbursement, and quality measures.</p> <ol style="list-style-type: none"> 1. Attendees will describe October 1, 2020 changes to the MDS and when future updates are expected. 2. Attendees will articulate the effect of the public health emergency on quality reporting and how long these changes may last. 3. Attendees will list the most common survey deficiencies related to assessments. 4. Attendees will describe October 1, 2020 updates to PDPM. <p>Robin L. Hillier, CPA, STNA, LNHA RAC-MT, is a certified public accountant, state tested nurse aide and licensed home administrator who is also resident assessment coordinator certified and a master trainer through the American Association of Nurse Assessment Coordination.</p> <p>She is President of RLH Consulting, which provides reimbursement, accounting, and operational consulting to long term care providers.</p>	<p>Zoom Webinar 10 – 11:30 am 1.5 CEUs</p>

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		<p>Robin is a member of AANAC’s Expert Advisory Panel and Editorial Board. Robin served as Secretary/Treasurer of the American Health Care Association Board of Governors and as a member of the OHCA Board of Directors. She is Past President of both OHCA and EFOHCA. RLH Consulting is an OHCA Platinum Champion Partner.</p>	
<p>November 12 & 13 1 pm – 5 pm</p>	<p>AL Administrator & Nurse Training</p>	<p>This training provides the AL Administrator & Licensed Nurse with an enhanced knowledge of: behavior plans & management, infection control best practices for COVID-19, foodservice, UAI and Delegation, Medicaid & VA Benefits, and Advance Planning & POSTs.</p>	<p>Zoom Webinar 1 pm – 5 pm Up to 7 CEUs</p>
<p>November 17, 18 TIME: 1 pm – 3 pm MT</p>	<p>AHCA/NCAL Bronze Award Workshops</p>	<p>If your organization has thought about participating in the AHCA/NCAL National Quality Awards program, this is your opportunity to complete the Bronze Award application from beginning to end with coaching support along the way.</p> <p>This 2-day workshop is about more than an award; besides gaining a better understanding of what examiners are looking for and how to use the award criteria as an improvement tool, you will learn how to use the award process to focus, align, and accelerate your performance excellence efforts - becoming a high-performing organization.</p> <p>The AHCA/NCAL National Quality Award Program provides a pathway for providers of long term and post-acute care services to journey towards performance excellence. The program is based on the core values and criteria of the Baldrige Performance Excellence Program. The first step in the AHCA/NCAL National Quality Award Program is the Bronze – Achievement in Quality Award.</p> <p>The Bronze Award level provides applicants with the tools and resources they need for continuous improvement in quality care. Through the Bronze criteria, based on the Baldrige Excellence Framework, applicants will assess their organization’s mission, vision, and key factors that lead to success. At this award level, utilizing the criteria questions applicants develop an organizational profile for their center. Applying for the AHCA/NCAL Bronze National Quality Award gives your organization a strong foundation for the second step—the Silver – Achievement in Quality Award level.</p> <p>Learner Objectives: 1. Understand the AHCA/NCAL Bronze Quality Award process. 2. Gain an understanding of the value of participating in the Quality Award process.</p>	<p>Zoom Webinar Time: 1 pm – 3 pm MT NAB credits available</p>

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		<p>3. Go “behind the scenes” of the assessment process to understand what examiners are looking for and why this is important - beyond an award application.</p> <p>4. Understand the technical requirements and policies of the Bronze Quality Award process.</p> <p>5. Understand how quality improvement activities build a culture of continuous improvement and highperformance work teams.</p> <p>6. Write the draft of your organization’s Bronze Quality Award application.</p> <p>Participants will be required to participate on camera and audio.</p> <p>This workshop will assist you in your journey to Bronze!</p> <p>AHCA/NCAL National Quality Award Program – Information HERE</p> <p>November 12, 2020 - 8PM EST - Intent to Apply (ITA) Deadline</p> <p>Glenn Bodinson, FACHE, founded BaldrigeCoach to help organizations improve their performance. BaldrigeCoach clients have won 21 Baldrige Awards. In the past seven years, 16 AHCA/NCAL Gold Quality Award recipients and more than 50 AHCA/NCAL Silver Award recipients have used the BaldrigeCoach system.</p> <p>Kay Kendall spent more than 20 years as a quality executive leading large-scale change initiative across diverse industries. From 2002 through 2005, Kay served on the Panel of Judges for the Malcolm Baldrige National Quality Program after serving as an Examiner and Senior Examiner for the Program for six years. She continues to serve as an Alumni for the program. She has been a facilitator of the national training for examiners since 1998. She was a Master Examiner and Team Leader for the AHCA/NCAL Quality Award from 2011 – 2015.</p>	
<p>November 18 10 – 11:30 am</p>	<p>“Webinar Wednesday”</p> <p>Handling Stress in the Workplace: Self-care or Self-loathing?</p>	<p>Every person feels stress in unique ways and has differing methods of coping with the stress they feel. We care for others while often neglecting our own needs. You will learn that self-care is a deliberate choice and begin to identify what causes stress at work, home and even at play. You will have the opportunity to develop a personal plan to cope with your personal stressors and encouraged to find a “safe person” to talk to. The session will include how to cope with the stress caused by the death of residents you have cared for.</p> <p>\$100 gift card drawing sponsored by PayneWest during this session! Must be present and able to respond in Q&A when drawn.</p>	<p>Zoom Webinar 10 – 11:30 am 1.5 CEUs</p>

2020	Webinars	DESCRIPTION	MOUNTAIN TIME
		<p>Barry Surratt, recently retired, served for 12 years as healthcare, hospice, and Veterans chaplain. He completed 4 units of Clinical Pastoral Education at St. Luke's in Boise and served Heart n' Home Hospice as a Spiritual Care Provider and Director of Spiritual Care, overseeing a team of 9 chaplains. Barry holds a master's degree in Theology and an Associates in Electromechanical Technology.</p>	
<p>December 1 – 3 8 – 10 9 am – 1 pm</p>	<p>MDS Intensive</p>	<p>This session is intended for all members of the IDT involved in the RAI assessment and care planning process. Please NOTE, this is not an AANAC certification course.</p> <p>This six [6] half-days intensive boot camp provides an in-depth training on the RAI process, quality measurement and the Patient Driven Payment Model. This program will help nursing facility staff better understand MDS coding, what causes quality measures to trigger and how the new Medicare payment methodology works.</p> <p>Robin L. Hillier, CPA, STNA, LNHA RAC-MT, is a certified public accountant, state tested nurse aide and licensed home administrator who is also resident assessment coordinator certified and a master trainer through the American Association of Nurse Assessment Coordination. She is President of RLH Consulting, which provides reimbursement, accounting, and operational consulting to long term care providers.</p> <p>Robin is a member of AANAC's Expert Advisory Panel and Editorial Board. Robin served as Secretary/Treasurer of the American Health Care Association Board of Governors and as a member of the OHCA Board of Directors. She is Past President of both OHCA and EFOHCA. RLH Consulting is an OHCA Platinum Champion Partner.</p>	<p>Zoom Webinar 9 am – 1 pm ~18 CEUs</p>
<p>December 16 10 – 11:30 am</p>	<p>"Webinar Wednesday" Promoting Individual Choices through Person Centered Planning</p>	<p>Exercising self-determination and informed choice are critical determinants of subjective well-being and overall mental and physical health. Supporting individuals to be active participants in their personal planning and service direction can improve quality outcomes and ease transitions into increased care needs. Equipped with a foundational understanding of self-determination and person-centered planning, supporters and caregivers can work alongside individuals to build a plan which increases quality of care to meet life goals.</p>	<p>Zoom Webinar 10 – 11:30 am 1.5 CEUs</p>

2020	Webinars	DESCRIPTION	MOUNTAIN TIME
		<p>Learning objectives:</p> <ul style="list-style-type: none"> • Participants will gain an understanding of self-determination and how it supports healthcare needs. • Participants will learn foundational tenets of person-centered planning and how person-centered thinking informs service goals. • Participants will have opportunities to discuss barriers to service goals and how to support individuals to navigate those barriers as a critical member of the person-centered planning team. <p>Lydia Dawson is the executive director of the Idaho Association of Community Providers supporting agencies serving individuals with behavioral health and developmental disabilities. Dawson recently relocated from Maine where she served as the executive director of the Maine Association for Community Service Providers and a former staff attorney at Maine's protection and advocacy agency. Dawson obtained her Juris Doctorate from Roger Williams University School of Law and a Bachelors in Psychology from the University of Maine. Dawson has been engaged as a national speaker and trainer on topics related to guardianship and supported decision-making, disability rights, and Medicaid due process.</p>	
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