



Argentum/ANSI Discussion

1



ANSI Background

- American National Standards institute they accredit various organizations
- ANSI notes that some of their approved standards have been utilized or referenced in federal regulation.
- Argentum submitted an application to become an standards developer (ASD)

2



Comments Regarding Argentum's Application

- AHCA/NCAL Submitted comments along with 15 state affiliates
- At least 6 other organizations submitted letters (CEAL, CARF, Alzheimer's Assoc., ASHA, LeadingAge, NFPA)
- Focus of AHCA/NCAL's comments was on Argentum's application not meeting ANSI's Essential Requirements.



3



ANSI Process

- Per ANSI, most applicants respond to comments within a few weeks
- ANSI's Executive Standards Council meets 3 times a year to review application material
- Entire process takes 3-4 months but could be longer
- Each public commenter is notified of accreditation and right to appeal (15 days for appeal)



4



Next Steps

- Plan for appeal of submission
- Legal/Liability Review
- Develop messaging
- Association/Stakeholder outreach
- Continued follow-up



5



Quality Solutions Update

6



2019 NCAL Strategic Plan

• Provide Solutions for Quality Care

- Increase the number of active Quality Award applicants from prior year*
 - 2,311 in 2018
- Increase CoreQ Submissions to 15.6%*
 - 10.4% in 2018

*Goals also appearing on the 2019 AHCA/NCAL Strategic Plan. Numbers may include AL and SNF membership.



7



Increase Active Quality Award Applicants: Strategies

- Increase awareness and engagement
- Improve submission process
- Public perception of program

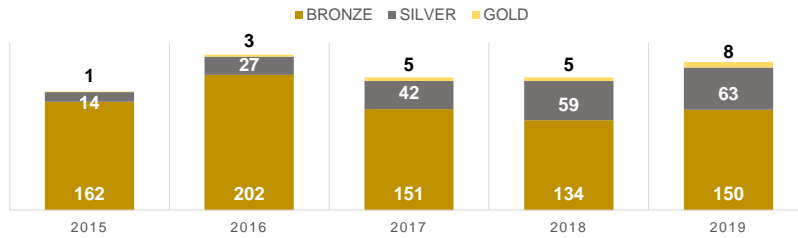


8



Increasing AL Participation in the Quality Awards

AHCA/NCAL QUALITY AWARDS
AL APPLICATIONS BY CATEGORY

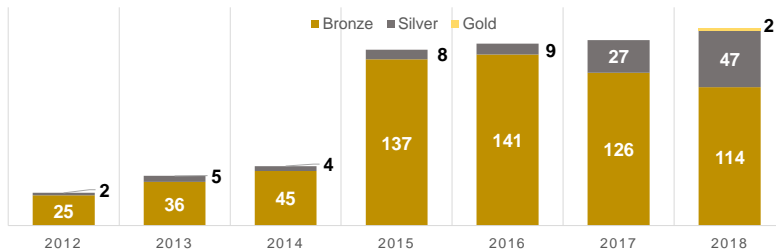


9



Increasing AL Participation in the Quality Awards

AHCA/NCAL QUALITY AWARDS
AL RECIPIENTS



10



2019 Quality Award Dates

- **May 30** – Gold Site Visit and non-recipient notifications sent
- **June 4** - Bronze notifications and feedback reports
- **June 27** - Silver notifications
- **August 9** - Gold recipients will be announced
- **August 15** – Silver and Gold feedback reports



11



2020 Quality Award Cycle

- Application packets for 2020 will be available August 1
- Consider applying to be a Quality Award Examiner for 2020



12



Increase CoreQ submissions

- Goal: 15.6% of members submit CoreQ data
- Total membership submissions: 10%
- AL member submissions: 4% or 179 communities



13



Increase CoreQ submissions: Strategies

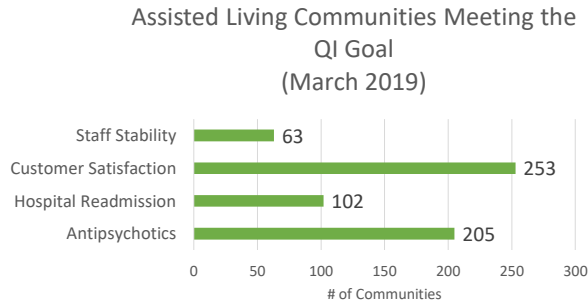
- Keep members updated on submissions.
- Understand issues with uploading data and continue working with vendors
- Promotion of CoreQ
 - 2019 Academy Health Poster
 - State adoption



14



Quality Initiative Progress to Date



15

A large dark blue rectangular graphic containing a target icon with an arrow hitting the bullseye on the left, and the text "CEAL Update" in white on the right.

16



Who We Are



17



2019 Work Plan

- Expand Board and Advisory Council
- Release ALW 2019 Report
- CMS HCBS Final Rule State Transition Plan Project on website
- Dissemination of Quality Measures Report
- Support dissemination of PC-PAL
- Increase presence on social media
- Research participation:
 - Variation in patient safety culture
 - Hospice use in assisted living



18



ALW Report: A 15-Year Review

- In 2003 ALW made 131 recommendations for quality in assisted living
- Assessment of which ALW recommendations states now have in place
- Reviewed state regulations in place as of 2002-2003 and in 2018
- Final report to be released this summer



19



AHCA/NCAL Research Update

20



Why Involvement in Research Matters



21

HPE | THE CENTER FOR
HEALTH POLICY EVALUATION
IN LONG-TERM CARE



22



Who We Are

- A collaborative research effort aimed at improving the quality of care for our nation's elderly and disabled populations.
- Our multidisciplinary team has expertise in public health, medicine, nursing, epidemiology, policy, nutrition, economics, health services research, quality improvement, long-term care workforce, measure development, quality of life, dementia, customer satisfaction, program implementation, and healthcare administration, management, and leadership.



23



What We Do

- Our faculty leverage their range of skills, experiences, and partnerships to translate health policies and legislation into a real-world understanding of their impact on the lives of post-acute and long-term care residents and providers. Working across a range of stakeholders, we use this understanding and a systems-thinking approach to improve lives by providing solutions for quality care.



24



Center Staff

- David Gifford, MD, MPH, Center Director
- Holly Harmon, RN, MBA, LNHA, FAHCA, Senior Clinical Fellow
- Lindsay B. Schwartz, PhD, Senior Research Fellow
- Kiran Sreenivas, MS, CPHQ, Researcher
- Katherine Almendinger, MS, Researcher
- Marsida Domi, MPH, Researcher
- Terry Hawk, MS, Researcher



25



Support of Research Projects

- Creating a Toolkit for Person and Family Engagement for safety
- Meaningful Engagement and Quality of Life in Dementia *Mouth Care Without a Battle* program for AL
- Antipsychotics and non-pharmacologic practices
- Strategic Approach to Facilitating Evacuation by Health Assessment of Vulnerable Elderly in Nursing Homes II (SAFE HAVEN II)
- Effectiveness of Palliative Care Education Program for Staff in AL
- HearCARE: Hearing for Communication and Resident Engagement



26